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Serial No.: 09/885,717
Filed: June 20, 2001
Group Art Unit: 2173

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IFW

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Date: 12/15/05

COMMISSIONER OF PATENTS
Alexandria, VA 22313-1450

Attorney Docket No.: CONCERTO-512XX

Sir:

In re application of: Aleksander Szlam
Entitled: Dynamic Help Option For Internet Customers

Transmitted herewith is an amendment (17 pages) in the above-identified application.

CLAIMS AFTER AMENDMENT:	MINUS PRIOR PAID CLAIMS:	EQUALS PRESENT EXTRA CLAIMS:	RATE:	ADDITIONAL FEE:
Independent 3	- 3	=	x \$200.00 =	\$0.00
Total 35	- 39	=	x \$50.00 =	\$0.00
[] Multiple Dependent Claims (1st presentation)			+ \$360.00 =	\$0.00
SUBTOTAL ADDITIONAL CLAIM FEE				\$0.00
Small Entity filing, divide by 1/2				
TOTAL ADDITIONAL CLAIM FEE				\$0.00

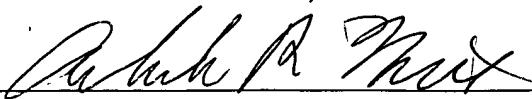
[X] No additional claim fee.

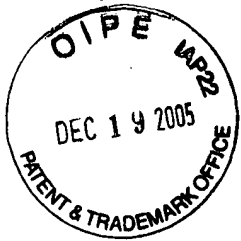
[X] In the event a Petition for Extension of Time is required by this paper and not otherwise provided, such Petition is hereby made and authorization is provided herewith to charge Deposit Account No. 02-3285 for the cost of such extension.

[X] The Commissioner is hereby authorized to charge payment of any additional filing fees under \$1.16 associated with this communication or credit any overpayment to Deposit Account No. 02-3285.

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner of Patents, Alexandria, VA, 22313-1450 on 12/15/05.

SUBMIT IN TRIPLICATE


Attorney of Record: Andrew R. Martin, Esq.
Registration No. 45,413



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application : Aleksander Szlam
Serial No. : 09/885,717
Filed : June 20, 2001
For : Dynamic Help Option For Internet
Customers
Attorney's Docket : CONCERTO-512XX
Examiner : Kieu D. Vu
Group Art Unit : 2173

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner of Patents, PO Box 1450, Alexandria, VA 22313-1450 on 12/15/05.

By

Andrew R. Martin, Esq.
Registration No. 45,413
Attorney for Applicant(s)

AMENDMENT

Mail Stop Amendment
Commissioner of Patents
PO Box 1450
Alexandria, VA, 22313-1450

Sir or Madam:

In response to the Office Action dated September 20, 2005,
please amend the above-identified Patent Application as follows: